



## **Join the network**

One user submitted the form [Join the network](#).

---

### **Contact information**

**Company name :** South West Trains

**Department :** Training & development

**Address :** Springpark House Basing View Basingstoke Hampshire England RG21 4HG

**Website :** [www.southwesttrains.co.uk](http://www.southwesttrains.co.uk)

**Contact person :** Mr

: Marc Sellis

**Position/Title :** Head of Training & Development

**Phone (including country code) :** 0044 (0)1256 324413

**Email :** [msellis@swtrains.co.uk](mailto:msellis@swtrains.co.uk)

---

### **General information**

**Year of establishment :** 1997

**Mission statement :** We will give our customers the best service they have ever had

**Ownership :** Part of a Railway Company

**Training courses open for other companies :** Yes

**Main areas of offered training/education :** Train Crew

**Other :** Safety/ Customer Service / Management Development

---

## **Policy and Accreditation**

**Do you hold an ISO certificate? : No**

**Is there Competition regarding your courses/education programs? : Yes**

**Accreditation as a vocational school by an independant public agency : No**

**Licenses to offer courses which are approved by an independent agency : No**

**Do you plan to seek accreditations within the next 3 years? : No**

**Special courses for instructors necessary : No**

**If so, do you do your own accreditation? : No**

---

## **Delivery**

---

**3 main areas of offerings/expertise (and share in %) : Train Crew & safety 60%**

**: Customer Services 25%**

**: Management 5%**

---

## **Cooperation**

**Wants to cooperate with other European institutions/organizations to : share experience in pedagogics ; share experience in implementing systems to improve the learning experience ; share developed systems (i.e. CBT modules/solutions) ; obtain best practice ; participate in "best-practice-investigation"**